



6TH ASIA PACIFIC PRADER-WILLI SYNDROME CONFERENCE

30TH - 31ST AUGUST 2024
SYDNEY, AUSTRALIA



Event Terms & Conditions

These terms and conditions govern your participation in any APPWS online (virtual) event; meeting; webinar; summit; convention, congress; or conference ('the Event'). This event is managed by host organisations (referred to a 'APPWS') Prader-Willi Syndrome Australia and Prader-Willi Research Foundation Australia and done so in conjunction with Prader-Willi Syndrome Association NZ, Prader-Willi Syndrome Malaysia and Prader-Willi Syndrome Association Thailand. gener8 Events is acting as an agent on the host organisations behalf for the purpose of taking registrations and collecting and administrating all event payments. All monies are disbursed back to the host organisations (less an administration fee) for the purpose of APPWS managing the event.

By registering for the Event, you agree to these terms. If you are registering on behalf of another individual, it is your responsibility to ensure the person participating is aware of these terms and accepts them. By completing the registration on behalf of another individual you are warranting that you have made the participant aware of these terms and that they have accepted these terms.

1. Pricing:

1.1 All prices are in Australian dollars and include 10% GST.

2. Registrations:

2.1 Please refer to your selected registration packages for inclusions.

2.2 Special dietaries and any other special needs will be catered for when advised in advance at the time of registering.

3. Accommodation:

3.1 Accommodation is not included in your registration package.

4. Travel:

4.1 All costs and arrangements associated with your travel to and from the conference are at your own cost and arrangement.

4.2 Flights, ground transportation, public transport and parking if required are at your own cost.

4.3 It is recommended that you take out travel insurance to cover any unforeseen circumstances that might impede your ability to travel.

5. Payment Terms:

5.1 Payment of the conference registration fees is to be made direct to gener8 events acting as an agent on behalf of APPWS.

5.2 Full payment for the conference must be paid when booking and is charged in AUD (Australian currency) and includes 10% GST (Goods & Service Tax)

5.3 Payment must be made by credit card. All credit card payments attract credit card surcharges as follows: Visa, Mastercard, JCB, Discover & Amex = 1.86%

5.5 Please note these credit card charges are directly passed on by gener8 at the rates charged to them. They are higher than standard retail outlet rates as they are charged as online merchant rates.

5.6 A taxation invoice/receipt will accompany your registration confirmation which will be emailed to you once your registration is processed.

5.8 If you book in for the Early Bird pricing, if full payment is not received on or before Early Bird pricing ends, your registration will default to full price.

6. Cancellation Terms:

6.1 Your registration is fully refundable (less a \$50 handling fee per person and any credit surcharges paid) if cancellation is received and acknowledged in writing by emailing registrations@gener8.com.au by 30th July 2024.

6.2 After this time cancellations are non-refundable, however they can be transferred to another person, else forfeited.

6.3 Refund requests for special circumstances within the 30 days before the Event, may be applied for in writing to registrations@gener8.com.au and will be considered by the APPWS organising committee on a case by case basis.

Special Covid clause: Outside of these dates, If a positive Covid-19 diagnosis, or imposed government restriction or mandate stops you from personally attending the Event then we request you advise us of this as soon as you are aware. You will be encouraged to send a replacement and your ticket is fully transferrable for this purpose (at no penalty). If however you are unable to send a replacement, a refund may be possible. Please note possible refunds on any conference amounts will depend on how much notice is provided ahead of the event commencing, and where substantial non recoupable penalty costs are not incurred by APPWS a proportioned refund may be offered. Please note the \$50 admin fee per person will still be applicable to any refunds issued. Please note official proof of diagnosis may be requested by APPWS prior to any refunds being approved. Please be sure to contact gener8 events directly immediately upon knowledge or your inability to attend and we will work with you to assist with this process to the best of our ability.

7. Non Discloser:

7.1 gener8 and APPWS will only use personal information provided for the purpose of managing your participation in the Event

7.2 Images (Photo and Video) collected during the course of the Conference by APPWS and gener8 Events may be used by APPWS and its representative for future marketing activities.

8. Bookings & Enquiries:

8.1 Please register online at <http://www.appws.org> by 31st May 2024 to receive early bird prices or before registrations close. Early bird prices can only be honoured for registrations and payments made on or prior to 31st May 2024. Payment not received by this date will default to the full registration package.

Further enquiries: Call +61 (0)3 9018 9629 Email registrations@gener8.com.au

9. Conference Cancellation or Postponement:

9.1 gener8 Events and APPWS do not accept any liability for losses incurred if the Event is cancelled or postponed due to an unforeseen occurrence or any other occurrence that renders performance of this event inadvisable, illegal, impracticable or impossible.

An unforeseen occurrence shall include but shall not be limited to: an Act of God; infectious disease outbreak, industrial disruptions, service provider failures, governmental restrictions and/or regulations; war or apparent act of war; terrorism or apparent act of terrorism; disaster; civil disorder, disturbance, and/or riots; curtailment, suspension, and/or restriction on transportation; or any other emergency.

9.2 If the Event is cancelled due to a force majeure occurrence before the first day of the event, then gener8 Events and APPWS will reschedule the affected event and your registration fee will be applied to the rescheduled event - where related event costs have not already been incurred (eg. Food ordered or prepared etc.)

9.3 Where a technical outage/malfunction is the cause for a temporary or complete failure to broadcast the event and it cannot proceed, the event may be rescheduled to an alternative date or content will be made available to view online at your leisure (on-demand). gener8 Events will make every effort to communicate with registrants regarding the technical outage/malfunction via the online portal or if the platform is unable to transmit communication, an alert will be sent via email, conference app or mobile text message, and posted to the Event website.

10. Limitation of Liability:

10.1 gener8 Events and APPWS does not take responsibility for technical issues outside of their control, i.e. internet and power outages. Where possible gener8 Events and APPWS will supply backup solutions to avoid any prolonged interruptions, but this cannot be guaranteed if the cause of the interruption falls outside their jurisdiction.

10.2 APPWS or gener8 Events will not in any event be liable for special or consequential damages, including without limitation extra expenses, loss of profits, or damages

consequential upon loss of use, whether arising from either party's negligence, and even if the possibility of such damages is or was foreseeable by either party.

10.3 The attendee is responsible for all personal items. Neither Gener8 events or APPWS will be liable for missing, lost or stolen items.

11. Insurance:

11.1 The registration fees do not include insurance of any kind. Participants are advised to take out appropriate insurance. Neither gener8 Events nor APPWS covers individuals for any losses caused by the cancellation or postponement of the Event.

12. Limitations on Use:

12.1 By registering for the Event, you agree not to sell, trade, transfer, or share your Event access link and/or code, unless such transfer is granted by gener8 Events or APPWS. If gener8 Events or APPWS determines that you have violated this policy, gener8 Events may cancel your registration and access, retain any payments made by you, report you to law enforcement authorities, and ban you from future events.

13. Disruptive Conduct:

13.1 You acknowledge and agree that gener8 Events and/or APPWS reserve the right to exclude any person from registering for, or participating in, any Event. In addition, gener8 Events and/or APPWS may remove any person's access to the Event if, in their sole discretion, determine that your participation or behaviour creates a disruption or hinders the Event or the enjoyment of the Event content by other attendees.

14. Intellectual Property:

14.1 All intellectual property rights to the Event content, and all materials distributed at or in connection with the Event are owned by the gener8 Events, APPWS, the sponsors, &/or speakers presenting at the Event. Participants may not use or reproduce or allow anyone to use or reproduce any trademarks or other trade names appearing at the Event, in the Event content, or in any materials distributed at or in connection with the Event for any reason without the prior written permission from the Host.

14.2 No part of the Event may be recorded, reproduced or transmitted in any form or by any means, electronically or mechanically, including but not limited to video or audio recording, photographing, photocopying or any other information storage or retrieval system known now or in the future, without the explicit written permission of gener8 Events and/or APPWS.

15. Privacy & Event Photography/Video

15.1 Refer to our [event privacy statement](#) and [collection of information policy](#) for how we protect your privacy

15.2 PERMISSION FOR USE OF IMAGES – VIDEO & STILL PHOTOGRAPHY

Throughout this Conference, APPWS will conduct video interviews and will use photography, video and the recording of quotes in relation to specific topics. APPWS has specific reasons for the use of this information / content, as outlined below and will not provide this information to third parties. By registering for this event and accepting these event terms, you are consenting to your acceptance of this photography / recording. You are also granting authority for APPWS to use any photographs / moving imagee, audio recordings and quotes on Facebook, Twitter, Instagram, and any other relevant social media platforms; on YouTube, the APPWSA website within marketing / promotional documents and reports, for the specific purposes of extending the understanding and acceptance of Prader-Willi Syndrome. You are also authorising APPWS to edit, alter or copy my image in both still photography and video format to suit the relevant publishing format; and agree that the photos and videos belong to APPWS for their use for the purposes as outlined, understanding that you will not receive any monetary compensation for their use. If you do not wish to authorise such use, you can express your wishes in email to info@appws.org and further to this must complete a video/photography opt-out form upon your arrival at the event.